



SIT20322

Certificate II in Hospitality

Duration	12 months
Location(s)	NT
Delivery	Distance learning and workplace assessment.

ABOUT THIS COURSE

This qualification reflects the role of individuals who have a defined and limited range of hospitality operational skills and basic industry knowledge.

They are involved in mainly routine and repetitive tasks and work under direct supervision. The qualification provides a pathway to work in various hospitality settings, such as restaurants, hotels, motels, catering operations, clubs, pubs, cafes and coffee shops.

ENTRY REQUIREMENTS

There are no entry requirements for this qualification. A pre-enrolment process to determine suitability and support requirements will be conducted and will include a Language, Literacy, Numeracy and Digital Skills (LLND) assessment.

COURSE FEES

Course Fee includes \$400 non-refundable enrolment fee	\$3,000.00
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Recognition of Prior Learning (RPL)	\$120.00 per unit
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Course fees include all learning and assessment material (excluding textbook/s), and a certificate upon successful completion. Students are responsible for the purchase of textbook/s relevant to this qualification

PAYMENT OPTIONS

Speak to Saltbush about payment options.

WORK PLACEMENT REQUIREMENTS

There are no mandatory work placement hours required for this qualification.

STRUCTURED LEARNING

Training is conducted using online modules supported by a trainer who will support workplace-based training, observations and assessment.

A training plan will be provided to assist the successful progress through the learning program within the suggested timeframe.

QUALIFICATION CONTENT

Total number of units: 12 – 6 compulsory core units, plus 6 elective units*

CORE UNITS

SITXWHS005	Participate in safe work practices
BSBTWK201	Work effectively with others
SITXCOM007	Show social and cultural sensitivity
SITXCCS011	Interact with customers
SITHIND006	Source and use information on the hospitality industry
SITHIND007	Use hospitality skills effectively

ELECTIVE UNITS

STREAM 1

SITXFSA005	Use hygienic practices for food safety
SITHACS009	Clean premises and equipment
SITHACS010	Provide housekeeping services to guests
SITHACS011	Prepare rooms for guests
SITHACS012	Laundry linen and guest clothes
SITXCCS010	Provide visitor information

STREAM 2

SITXFSA005	Use hygienic practices for food safety
SITXFSA006	Participate in safe food handling practices
SITHFAB027	Serve food and beverage
SITHCCC025	Prepare and present sandwiches
SITHCCC026	Package prepared foodstuffs
SITHKOP009	Clean kitchen premises and equipment

** The elective units listed have been selected as the most beneficial, but alternatives can be discussed with your trainer. The stream is selected with the learner at enrolment, guided by the job outcome sought, the referring program and local employer requirements.*

LICENSING / REGULATORY INFORMATION

No licensing, legislative or certification requirements apply to this qualification at the time of publication.

RESOURCES

Students are provided with a personal online LMS account in preference to hardcopy resources.

Students are required to have access to a computer, internet and Zoom to complete assessment tasks.

ASSESSMENT

Assessments vary with each unit, including questioning, project work, observations or supervisor reports. Students will be provided with a training plan and assessment guide.

RECOGNITION OF PRIOR LEARNING (RPL) & CREDIT TRANSFERS

Students can apply for Recognition of Prior Learning and Credit Transfers during pre-enrolment or after enrolment. Students must complete an RPL Self-Assessment before applying, followed by an interview with an assessor, whereafter final assessments will be made based on evidence provided.

WITHDRAWING FROM A QUALIFICATION

A student may withdraw from this qualification and receive, where relevant, a Statement of Attainment for all units of competency that have been successfully completed.

SUPPORT SERVICES

Saltbush Training Services supplies support for students in many areas, including Careers and Employment, Equal Opportunity, Discrimination and Harassment advice and Learner Support Services.

CAREER PATHWAYS

Possible relevant job titles include:

- Room attendant or housekeeper
- Accommodation, cleaning or laundry services assistant
- Food and beverage attendant
- Café attendant or barista
- Front of house assistant
- Catering or kitchen assistant
- Hospitality assistant

STUDY PATHWAYS

- SIT30622 Certificate III in Hospitality
- SIT30122 Certificate III in Tourism
- Further vocational training aligned to the student's chosen area of hospitality, or entry-level employment in the industry